



# Lehman's Garage® Update

Auto Body Repair • PDR • Service & Maintenance • Auto Glass

Bloomington • Chaska • Downtown • Eagan • Savage • South Minneapolis

Online at [lehmansgarage.com](http://lehmansgarage.com)

## Vehicle Donated to Family in Need Presentation held on December 22nd

A Twin Cities family received a needed lift just in time for Christmas. Caché and her three young children were presented with a 2004 Chevrolet Impala at a presentation on December 22nd at Lehman's Garage in Bloomington. Speaking at the event were Darrell Amberson, Lehman's Garage President; Carole Carlson, Executive Director of Institutional Advancement at Hennepin Technical College; Susan Neis, Executive Director of Cornerstone; and Congressman Erik Paulsen.

The family receiving the vehicle is a client of Cornerstone, a domestic abuse prevention agency. Executive Director of Cornerstone, Susan Neis, spoke of Caché's hard work "to build a new life for herself and her children." She said, "Every day this woman gets on the bus with those three little kids, takes her kids to childcare, and then goes to work on the bus. At the end of the day, she turns around, and she does it all over again. And the next morning, and the next morning, and the next morning. So I cannot think of anything more that this community, and particularly Lehman's and HTC, could have done to honor the hard work of this woman who is so deserving of this award."

Congressman Erik Paulsen spoke of the "four winners" of this project; Lehman's Garage, its customers and contributing vendors; HTC and its students; Cornerstone; and of course, the vehicle recipient, Caché and her family.

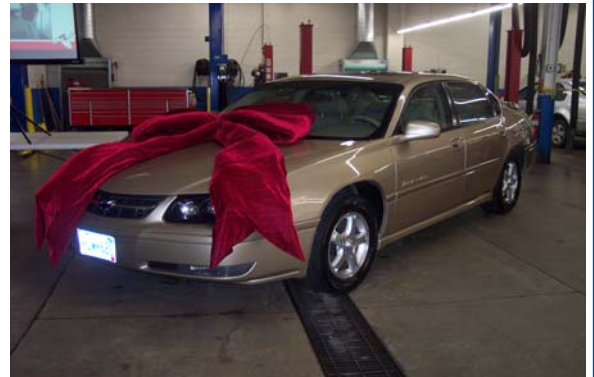
The vehicle was donated by an insurance company to the Hennepin Technical College (HTC) Foundation to be repaired at Lehman's Garage by HTC students supervised by Lehman's technicians. Many local businesses came together to make this happen for the family. Lehman's organized donations from many vendors including 3M, AAA Auto Salvage, DuPont, Red Rooster/Parts Plus/Walker Exhaust, Suburban Chevrolet, Samaritan Tire, Pappas Professional Detailing, Inver Grove Honda and Fidelity Bank.

Lehman's President Darrell Amberson said it best, "I am frankly in awe of the generous contributions made by our staff and industry partners during these tough economic times."

### Project Contributors:

- 3M - Shop supplies
- AAA Auto Salvage - Parts, including rear body assembly
- DuPont - Paint
- Fidelity Bank - Visa Gift Card
- Hennepin Technical College - Students to work on the vehicle
- Inver Grove Honda - Booster seats
- Kowalski's Market - Christmas cookies for the event
- Lehman's Garage - Repair time & gift certificates
- Pappas Professional Detailing - Vehicle detail
- Parts Plus/Red Rooster/Walker - Exhaust components
- Samaritan Tire - Tires
- Suburban Chevrolet - Parts, floor mats, and decals

*Thank you to everyone for making this project possible!*



Top to bottom: The completed vehicle ready to be presented; Caché and her son check out their new car; Congressman Erik Paulsen and Caché take a closer look at the vehicle.

Bottom two photos courtesy of John Fugate

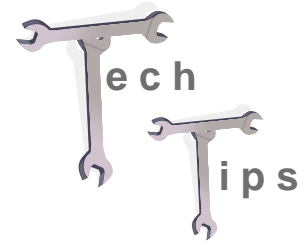
## Lehman's named a 3M Top Shop

Lehman's Garage was recently named a 3M Top Shop Innovation Partner. This means that Lehman's is using the latest technologies and training that 3M has to offer.

As the plaque reads, Lehman's "technicians use 3M Automotive Products and Global Best Practice Systems because our goal is Customer Satisfaction Excellence."



3M's Steve Rohlf presents Darrell Amberson and Karen Cossette with Lehman's 3M Top Shop plaque.



By Randy Kraft  
Eagan Service Manager

With the winter weather and road conditions causing the roads to heave and create pot holes, it's a good idea to have the balance checked on your tires. Tires should also be inflated to the correct pounds per square inch (PSI) for the best wear and driving performance. To find out the proper PSI for your tire, check with the tire's manufacturer. Often the correct PSI can be found listed on the outside of the tire along with the maximum PSI. Make sure to never fill your tire to the maximum PSI, as when the tire heats up the inflation increases and you could risk a blowout.

If you are experiencing any pulling, shaking in the steering wheel, or abnormal tire wear, have the suspension inspected and alignment checked. An alignment adjusts the angles of the wheels so that they are parallel to each other and perpendicular to the ground. This ensures the vehicle drives straight and maximizes tire life.

I recommend having the fluid levels and conditions checked for any signs that they may need to be changed. The transmission fluid condition is especially important to check because it is a major component of the vehicle. The transmission fluid should be flushed and the filter changed every 20,000 miles to help prevent any unexpected performance issues or failures.

With a well maintained vehicle you will have peace of mind and less chance of being that vehicle stuck on the side of the road.

## Honda's Body Shop Recognition Program

Lehman's Garage recently received recognition through American Honda's *Body Shop Recognition* program. Darrell Amberson received the *Body Shop Recognition* plaque from Bob Schmidt, Parts Manager at Inver Grove Honda, at a luncheon presentation on September 17, 2009.

To qualify for this program, a body shop must be sponsored by a Collision Select (Honda's wholesale parts program) participating Honda or Acura dealer. The body shop must also use one of the sponsoring paint companies, participate in

their paint company's performance enhancement program, and use OEConnection's CollisionLink product, a Web-based parts ordering tool.



Bob Schmidt, Parts Manager at Inver Grove Honda presents Lehman's Garage President Darrell Amberson with Honda's Body Shop Recognition program plaque as Lehman's Whitey Westlund, Mike Amon, Bill Zeller and Honda's District Parts and Service Manager (DPSM) Dick Sergeant look on.

## Toys for Tots

Once again, Lehman's Garage collected new toys for the U.S. Marine Corps Reserve Toys for Tots Program. We collected many toys at all six locations which were distributed at Christmas to local children in need.



Marines at the Toys for Tots warehouse with the boxes of toys collected at Lehman's.

## Lehman's News Briefs

### • Red Cross Blood Drive

Lehman's had a Red Cross Blood Drive at our Bloomington location on January 7. Thank you to everyone who donated!

### • Wake Up! Savage

The morning of January 7, Lehman's in Savage hosted the Savage Chamber of Commerce for their monthly Wake Up! Savage event.

### • Continuing Education (CE) Class

We are in the beginning stages of planning an 8 hour CE Class for insurance agents to be held in April.